

Terms and Conditions

Total Care Plans

- Patient must be dentally fit therefore requiring zero dental treatment prior to joining any of our full care plans.
- There is an initial 12 month's minimum period of membership required in order to receive the plans full benefits. In the event that a member ceases their membership contribution within the first 12 months, The Practice reserves the right to reclaim the difference in financial value of any benefits received by the member. Such a calculation will be based on a comparison of benefits received when compared with the private fee scale of the practice.
- Care plans are only for treatment to maintain your oral health, it does not include any treatment that is classed as cosmetic or has not been advised by your dentist.
- Further exclusions: Cosmetic treatment e.g., Tooth Whitening, Dental Implants, Orthodontic treatment, Additional Laboratory, Scanner and Root canal visit costs. Treatment carried out by a dental specialist, any dental treatment that is carried out external to the practice. Examples of which are: referrals to a Clinical Dental Technician, referral for Root canal or Periodontal treatment, referrals to our in-house restorative/implant team.
- It is the patient's responsibility to attend and arrange their own appointments. No refunds will be given for appointments un-booked or missed.
- Following the initial 12 month membership period, 1 full calendar months' notice is required to terminate membership.
- The monthly fee paid by Direct Debit may be increased annually by The Dentist providing one month's notice in writing to or on discussion with you in person.
- This agreement is not transferable between The Patient and other patients, and only covers the services available with The Dentist and his/her nominated deputy in his/her absence.
- Appointments that are arranged and not attended will count as part of your annual allocation of appointments and may result in a charge at the next appointment.
- The Dentist, or, in the absence of The Dentist, his or her nominated deputy will provide dental services
- In the event of a sale of the practice to a new owner then this agreement can be transferred to the new owner.
- Payments will be taken by direct debit on the 1st of every month
- The Patient agrees to pay fees to The Dentist for additional dental treatment completed that is not included in this plan.
- The Patient must notify the Dentist of the change of any details as provided on this form, i.e. address, email etc.
- I understand that it is my responsibility to read the supplementary Insurance cover provided under my dental plan to ensure any potential claim will be covered. The practice takes no responsibility should a claim be disallowed due to the clause that are outlined in the policy document