

## **Terms and Conditions**

### **Maintenance Plans**

- The first consultation **will not** be considered the first benefit received under the plan. The patient **will be charged** the usual consultation fee and accepted onto the plan after the day of their initial consultation. All other benefits **will be** included into the plan.
- There is an initial 12 months minimum period of membership required in order to receive the plans full benefits. In the event that a member ceases their membership contribution within the first 12 months, The Practice reserves the right to reclaim the difference in financial value of any benefits received by the member. Such a calculation will be based on a comparison of benefits received when compared with the private fee scale of the practice.
- Following the initial **12** month membership period, 1 full calendar months' notice is required to terminate membership.
- The monthly fee paid by Direct Debit may be increased annually by The Dentist providing one month's notice in writing to The Patient (email or letter).
- It is the patient's responsibility to attend and arrange their own appointments. No refunds will be given for un-booked or missed appointments. We will cancel patients plans who repeatedly fail to attend or do not confirm they wish to remain covered.
- This agreement is not transferable between The Patient and other patients, and only covers the services available with The Dentist and his/her nominated deputy in his/her absence.
- Appointments that are arranged and not attended will count as part of your annual allocation of appointments and may result in a charge at the next appointment.
- The Dentist, or, in the absence of The Dentist, his or her nominated deputy will provide dental services.
- In the event of a sale of the practice to a new owner then this agreement can be transferred to the new owner.
- Payments will be taken by direct debit on the 1<sup>st</sup> of every month.
- The Patient agrees to pay fees to The Dentist for additional dental treatment completed that is not included in this plan.
- The Plan does not include treatments that have already been discounted or part of any practice promotions
- The Plan does not include treatment carried out by specialist dentists who are registered with the GDC as a specialist or dentists seen outside of Bax Dental Practice, referrals to a Clinical Dental Technician or our in-house restorative/ implant dentists.
- The Patient must notify the Dentist of the change of any details as provided on this form, i.e. address, email etc.
- I understand that it is my responsibility to read the supplementary Insurance cover provided under my dental plan to ensure any potential claim will be covered. The practice takes no responsibility should a claim be disallowed due to the clause that are outlined in the policy document.